**Terms and Conditions**

**Please note that our Terms & Conditions are subject to change at any time**

**Arrival & Departure -**  Please arrive at/after 3.00 p.m. and vacate before 10.00 a.m. Please notify us if it is likely you will be arriving late.

**Guest Responsibilities** – Guests must agree to take good care of the property and its contents, and leave it clean and tidy. Guests are responsible for any breakages or damage caused and must report to us before the end of their stay, a charge may be made. The Guest has no right to remain in the property except for the dates on the booking form. We are entitled to ask the Guest to leave without refund, if the behaviour is deemed unacceptable. We will be allowed access at any reasonable time, if necessary. Bridge Cottage is non-smoking/non-vaping & Maximum of 2 persons staying.

**Booking Procedure** – Please contact us with your preferred dates and no. of guests. Maximum of 2. Having agreed the dates, please return the completed Booking Form with your deposit and signature. If paid by internet banking, the deposit is acceptance & confirmation that you have noted our terms and conditions. The deposit is £60.00 and is non-returnable. The balance is due a minimum of 4 weeks prior to your stay, along with a Good Housekeeping Bond, but only if it has been added at the time of booking. The Good Housekeeping Bond will be returned within 10 days of departure, providing the property has been left in a satisfactory condition. Bookings made within 4 weeks of your stay are payable in full at the time of booking.

**Cancellations** – Deposits are non-returnable, however in the event of a cancellation, we will endeavour to re-let and if successful, a refund of the balance will be offered. Due to current circumstances, this is superceded only if we are put in lockdown by the UK Government, & all money paid will be returned, or booking transferred to a later date.

**Travel Insurance** inc. Cancellation Insurance is **strongly** recommended, to protect you from any distress caused by some unforeseen event, & you must in the 1st instance claim from your insurance. In the unlikely event that, due to circumstances beyond our control, we have to cancel your booking, a full refund will be given. We shall not be under any other liability

**Liability** – No responsibility or liability is accepted for any loss or personal injury, and/or Virus, Disease, Pandemic or damage to customers, their baggage, belongings or vehicles & contents during their stay.

**Pets** – One well-behaved small pet, fully up to date with their medications & in good health, is welcome by agreement at the time of booking, at a small extra charge. They must not be left unattended in the property, unless in a crate, nor allowed on any furniture, beds or bedding. The guest must remove any trace of occupation both inside & outside the property please.

**Electric Car Charging**

At present we do not have facilities at the cottage. The nearest charging facilities are Pod Point at Hawes National Park Centre, 6 miles away.

**Covid 19** – Please ensure that you follow all Government guidance on travel. Do not travel if you have any symptoms of Covid 19, and if you become unwell whilst staying with us, you must return home immediately to self-isolate & take a test, & please inform us. If you are unable to return & need to extend your stay, you will be liable for the extra rental cost and any subsequent cancellations of future guests incurred. We suggest guests have adequate travel insurance in place.

A full clean, virucidal sanitise and airing of Bridge Cottage is carried out, as your safety, and ours is paramount. Products used are rated BS EN 1476 & BS EN 14476 to ensure cleaning guidelines as advised by VisitEngland.